

2021 RATES - FULLY INCLUSIVE

UPDATED 18th September 2020

11 JANUARY 2021 – 10 JANUARY 2022

For that perfect mix of idyllic relaxation and adventure travel, along with unbeatable sights, The River Club is the ultimate destination. At The River Club we are confident we are able to provide a safe and healthy environment in which to take care of our staff and guests in a relaxed atmosphere without relinquishing any of our famous flexibility.

Only 18 km / 11 miles upstream from the Victoria Falls, escape the crowds at our tranquil location, and enjoy our spacious suites and magnificent perspectives of the Zambezi River. Explore our haven.

THE RIVER CLUB SUITES
FULLY INCLUSIVE

PER PERSON SHARING PER NIGHT
RACK RATES

Room Rates Include Service Charge and VAT / Exclude Daily Tourism Levy

LOW SEASON	HIGH SEASON
11 Jan 21 – 31 May 21	1 June 21 – 31 Oct 21
1 Nov 21 – 19 Dec 21	20 Dec 21 – 10 Jan 22



Seven
River Suites

With private balconies overlooking the river

Beds: 2 guests sharing **one** King-bed, Or twin single beds. **Two** bathrooms, (one on bedroom level, one on lower level).

USD 625

USD 655

Children 16 or under pay 50%
2 children sharing a River Suite:
1st – Adult Rate; 2nd – Child Rate
25% single adult supplement applies



Two
Luxury River Suites

With private plunge pools on decks overlooking the river

Bed: 2 guests sharing **one** Queen-bed Or single occupant (no twin option), full en-suite bathroom and sitting-room area.

USD 705

USD 745

Children 16 or under pay 50% when sharing with an adult
25% single adult supplement applies
(no twin-bed option)



One
Luxury Family Suite

Minimum 2 to Maximum 5 guests
With family-size deck complete with private plunge pool overlooking the river
Beds: 2 guests sharing **one** Queen-bed, 2 guests in ¾ twin beds in 2 semi-private bedrooms, both en-suites, sitting room area in between the bedroom areas.

USD 705

USD 745

Minimum charge 2 adults
Space for maximum 1 extra single bed
Children 16 or under pay 50% when sharing with 2 adults



One
Luxury Family Villa

Minimum 2 to Maximum 6 guests
River-facing with enclosed garden, outside deck and small private pool
Beds: 2 guests sharing **one** Queen bed in upstairs en-suite Master bedroom with river-view balcony, 2 guests in twin single-beds in private downstairs bedroom.
Separate communal downstairs bathroom, and comfy family room.

USD 770

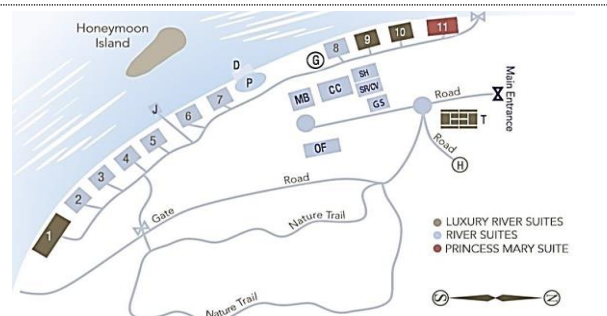
USD 820

First 2 adults per person
Minimum charge 2 adults
Children 16 or under pay 50% of full adult rate

USD 440

USD 470

Additional 2 adults per person
Space for maximum 2 extra single beds in downstairs living room



Exclusive Use
Eleven Suites in total

Per night rate for minimum 2-night stay for up to 26 guests
Grounds layout

- MB - Main Building / CC - Croquet Lawn
- SH - Summerhouse & Snooker Room
- P - Swimming Pool / G - Gazebo
- D - Pool Lower Deck / J - Jetty
- GS - Gym & Treatment room
- T - Tennis Court / H - Heli-pad

USD 15 655

USD 16 540

Two Guide Rooms available - USD 190 per adult per night
Daily Tourism Levy is additional
Each with **one** Queen-size bed, en-suite bathroom (spacious shower, basin and WC), overhead fan and air-con.
No river views. Includes all meals.

TOURISM LEVY –per person per night in addition to ALL room rates

Charged without exception

USD 10
per adult
per night

USD 5
per 16-years or
under per night

Page 2: Additional Guest Room Info, Children, FI Inclusions & Exclusions, In-House Activities, Other Activities, Early/Late, Special Offers



ADDITIONAL GUEST ROOM INFORMATION

Walk-in mosquito nets swathe the beds with ceiling fans overhead, a wall-mounted air conditioning / heating unit, a digital safe, a mini-fridge, tea/coffee making facility, a hairdryer, and multi-national plug adaptors. In the event of power outages, all guest rooms have inverter battery back-up systems to run overhead fans, key lights and plug sockets. All guest rooms face the Zambezi River.

CHILDREN ARE WELCOME @ THE RIVER CLUB



Everyone at The River Club enjoys hosting children of all ages as we are family orientated people to the core. **However**, if there are children younger than 6 in a family group, The River Club needs to be made aware of this before confirmation. When permission is requested for under-6 children to stay, the lodge will ask for the full make-up of the group and their proposed dates and length of stay. If The River Club accepts the request for younger-than-6 children, the family needs to know and accept The River Club's Child Policy which will be sent before the booking is accepted.

Children Rates

4 – 16 years of age
50% of above rates when sharing with 2 full paying adults
3-years and below - no charge if sharing parents bed

FULLY INCLUSIVE – Inclusions & Exclusions

RATES INCLUDE

- Accommodation, all meals (daily breakfast, lunch, afternoon tea, 3-course dinner), and all house-brand drinks.
- One in-house activity per night of stay including sunset cruises (choose from the list on page 2).
- Wi-Fi in main areas of the lodge, Laundry.
- 10% Service Fee and 16% VAT.
- **On-site facilities include:** extensive grounds set in Zambezi riverine forest with infinity swimming pool, croquet & boules lawn, 'Summerhouse' and snooker room, treatment room (extra cost) and small gym, tennis court and nature trail.

RATES EXCLUDE

- All premium brand beverages.
- Corkage on own beverages will be charged.
- Shop purchases, wellness treatments, items of a personal nature and all Park and Museum entry fees.
- All transfers and activities not mentioned
- Daily mandatory Tourism Levy – **additional** USD10 per adult per night / USD5 per u-16 per night

INCLUDED IN-HOUSE ACTIVITIES on Fully Inclusive – all on a shared basis (enquire about private top-ups)

CHOICE OF ONE ACTIVITY PER PERSON PER NIGHT OF STAY

INCLUDES: Transfers where applicable

EXCLUDES: Park fees where applicable

NOTE: Park fees are not within our control and therefore subject to change

- Sunset Cruise on the Zambezi River (with snacks & house-brand drinks) – park fees do not apply
- Guided tour of Zambian-side of Victoria Falls (park fees – USD 20 per adult / USD 10 per u-12)
- Guided visit to a local village
- Game Drive in Mosi-oa-Tunya National Park – pre-booking advised (park fees – USD 10 per adult / USD 5 per u-12)
- Catch & Release Fishing 1-3 hours (not available during breeding season)
- Livingstone Town Tour

OTHER ACTIVITIES

Please note, depending on the COVID situation, some activities may not be operable at time of stay

ACTIVITIES OPERATED IN-HOUSE BY THE RIVER CLUB

Sunset cruises, Zambia-side guided tour of the falls, local village guided tour, Game Drives in Mosi-oa-Tunya National Park, Catch & Release Fishing (in season), Livingstone Town Tours, Museums (Livingstone & Railway/Jewish), Reptile Park, Local Markets, The River Club Island picnic lunches (seasonal).

All on a shared basis, park and entry fees excluded (where applicable).

ACTIVITIES OFFERED BY EXTERNAL OPERATORS

The River Club is a well-known, long standing booking agent for all external activity operators in the area and cross-border into Victoria Falls, Zimbabwe, and the Chobe area in Botswana. We are expert at helping guests plan and put together a tailor-made itinerary ideally suited to their stay taking all logistics and operator check-in times into account. This ensures everything runs smoothly from start to finish and makes the most of your stay.

Contact us to start planning your fun!

FULL ACTIVITIES LIST

Please request a full price list with rates (which include The River Club return transfers) from reservations@theriverclubzambia.com.

CHECK IN TIME 14h00

CHECK OUT TIME 10h00

EARLY ARRIVAL / LATE DEPARTURE

Should arrival or departure be early or late and your room unavailable, guests are welcome to enjoy the public areas of the lodge while safe storage for luggage will be provided. The bathroom (with shower) adjoining the gym is also available for use.

SPECIAL OFFERS – Valid throughout the year; not combinable with other offers

GROUP GETAWAYS – min 2-night stay	15% off group stays of 8 people or more travelling together
HONEYMOONS – min 2-night stay	Honeymoon guests receive a complimentary upgrade if available and a bottle of sparkling wine
STAYS OF 3 NIGHTS OR MORE	Complimentary transfers from/to Livingstone Airport (LVI) and The River Club (not applicable to cross-border arrivals or departures – see cross-border transfer rates below)

Page 3: Events & Conferencing, how Kosher stays work, Transfers available

EVENTS & CONFERENCING

WEDDINGS & EVENTS	<ul style="list-style-type: none"> Please enquire for more information and to discuss your requirements.
CONFERENCES, MEETINGS & WORKSHOPS	<ul style="list-style-type: none"> To qualify for use of The River Club Conference / Meeting Venue, a minimum of 8 conference delegates is required to book a minimum 2-night stay. The conference facility can take a maximum of 16 delegates, all of which are welcome to stay at the lodge. All conference guests need to be booked on the same package basis. Use of the Conference Venue is complimentary and only available to The River Club guests. Contact reservations@theriverclubzambia.com for more information.

KOSHER STAYS - ADDITIONAL RATES

Please request more detailed information from reservations@theriverclubzambia.com

KOSHER KITCHEN 1 – WITHOUT A MASHGIACH

- A dedicated fully equipped Kosher Kitchen entirely separate from the lodge main kitchen
- Operated by lodge staff trained in the laws of Kashrut

Terms of Stay:

- Maximum 8 to 10 guests

ADDITIONAL KITCHEN 1 COSTS - no Mashgiach

Added to The River Club accommodation invoice - non-commissionable

Kosher Cuisine Supplement	USD 40	per Adult
per person per day	USD 20	per child 0-16 years

ADDITIONAL KITCHEN 2 COSTS - with Mashgiach

Added to The River Club accommodation invoice - non-commissionable

KOSHER KITCHEN 2 – WITH A MASHGIACH

- A dedicated fully equipped Kosher Kitchen
- Entirely separate from the lodge main kitchen and Kosher Kitchen 1
- Opened and used only with a Mashgiach present, assisted by lodge staff and a Kosher Chef if required by the Mashgiach

Terms of Stay:

- Minimum 3-nights
- Minimum 4 adults / Maximum 20 guests

Kosher Cuisine Supplement	USD 40	per Adult
Per person per day	USD 20	per child 0-16 years

Kosher Kitchen 2 usage & hire fee	USD 1 100	for 1st 3 nights
-----------------------------------	------------------	------------------

Additional Kitchen 2 hire fees for longer stays	USD 315	per night from the 4 th night onward
---	----------------	---

Mashgiach and/or Kosher Chef in Guide Room accommodation Includes 3 Kosher meals per day	USD 230	per person per night Must arrive 1 night before group (i.e. minimum 4-nights)
---	----------------	---

KOSHER WINE & CORKAGE FEES

Available at the lodge: Kosher Backsberg Merlot & Chardonnay (imported from South Africa)

Kosher Wine	USD 3	per bottle Corkage
Backsberg	USD 40	per bottle Backsberg

ADDITIONAL EXTERNAL COSTS ASSOCIATED WITH KOSHER KITCHEN 2

The River Club will put guests in touch with the Kashrut division of the **Johannesburg Beth Din** who will assist with the hire of a Mashgiach and, if required, a Kosher Chef as well. Travel arrangements & other costs associated with this, will be arranged by them. If special luxury foods are required, not available in Zambia, the Beth Din will arrange import and charge the extra costs involved.

Payment due by guests direct to the Johannesburg Beth Din

TRANSFERS – advance reservation required

The River Club is located on the Zambezi River outside Livingstone, 18km / 11 miles upstream of the Victoria Falls

Guests are transferred by one of The River Club's privately owned, air-conditioned vehicles when arriving or departing via Livingstone Airport or the Zambia Border with Zimbabwe. Cross-border pick-ups are booked by The River Club with 3rd-party specialists in cross-border transfers.

- On first arrival, when conditions permit, guests can be transferred a few kilometres past the lodge to a point upstream, from where the lodge boat will collect them, followed by a 10-minute scenic boat ride to The River Club's jetty.
- Note:** a boat-arrival may be unsuitable for guests who are unable to negotiate the staircase from the jetty up to the lodge grounds. Please let us know in advance if a guest has any mobility concerns so that provisions can be made accordingly.

**To or From THE RIVER CLUB BY ROAD
PRICES ARE ONE-WAY and SUBJECT TO CHANGE**

PER PERSON SHARING
Minimum 2 pax charge
Minimum 6 pax private

Livingstone Airport (≤ 30 mins) OR Livingstone Town (≤ 25-minutes) OR Zambia Immigration at Victoria Falls Border post (≤ 40-minutes)	USD 32
Cross-border Zimbabwe; Victoria Falls Airport – includes inter-border Railway Bridge traverse (≤ 1 ½ to 2-hours)	USD 63
Cross-border Zimbabwe; Victoria Falls Hotels or Rovos Rail Siding – includes inter-border Railway Bridge traverse (≤ 1 to 1 ½-hours)	USD 60
Inter-border Zambia-Zimbabwe Immigrations; ONLY traverse Victoria Falls Railway Bridge (≤ 10 minutes)	USD 12
Cross-border Botswana; Kasane Airport or Kasane Town or Kasane Immigration on the Chobe River (≤ 1 ½ to 2-hours)	USD 77
Cross-border Botswana; Chobe Game Lodge into Chobe National Park (≤ 2 to 3-hours)	USD 115
Cross-country Lusaka International Airport (≤ 6 to 7 hours') – 1 to 5 pax (request a quote for bigger groups)	USD 400

Page 4: Terms, Payment, Postponement, Cancellation, Visas, Contacts

TERMS & REQUIREMENTS

RESERVATION
TERMS

- Acceptance onto The River Club property is by **advance-reservation only**
- For last-minute bookings, please be sure to confirm by 48-hours before arrival
- The River Club offers a high level of exclusivity and is therefore **subject strictly to availability**
- Reservations will be confirmed only on receipt of a **deposit** for accommodation (see payment terms below)

COVID-19
REQUIREMENTS
FOR TRAVEL
TO ZAMBIA

- **IN ADVANCE OF TRAVEL**
 - The River Club will provide updated information in this respect at the time of booking.
 - At the time of preparing this document, a **SARS CoV2 PCR test certificate** dated 14-days or less before travel, showing a negative result, is required for presentation at point of entry to Zambia.
 - The River Club will e-mail guests a **COVID Track & Trace Form** to be completed and returned in advance of arrival. All guests' full names, ages and nationality are to be supplied in advance.
- **ON ARRIVAL IN ZAMBIA**
 - A Zambian Ministry of Health Medical & Health Declaration to be submitted at point of entry.
 - Visas are being issued at point of entry as usual. It is advisable to carry sufficient USD CASH for visas (credit card facilities can be unreliable at Immigration points).
 - As per the Zambian Ministry of Health, visitors are to observe COVID-19 precautionary measures (maintain physical distancing in public (very easy to do at The River Club), wear masks and practice safe hygiene etc).
- **AT THE LODGE**
 - Protocols also apply at the lodge and will be communicated to guests in advance.
Please bring your own: Hand sanitiser / Face masks and/or gloves / Pen / Raincoat if visiting the falls at times of high / medium river levels.

PAYMENT & POSTPONEMENT (if necessary due implementation of unforeseen travel restrictions)

PAYMENT
TERMS

Reservations are held as provisional for a limited period, after which time confirmation is required by payment of a deposit, or the space will be released for resale.

- **In order to confirm provisional reservations;** 25% payment of the total reservation value is due within 21 days of logging a provisional booking. The balance is due as per agreed payment terms.
- Guests may settle extras at the lodge using a Master or Visa Card, or USD CASH.

POSTPONEMENT
DUE TO TRAVEL
RESTRICTIONS

In view of the COVID-19 situation, and in the interests of flexibility, the following policy applies:

Subject to availability and on the following basis (notwithstanding The River Club's Cancellation Policy), accommodation bookings may be postponed for up to 15 months from the date of the original booking on the following terms.

- If a deposit has been received and postponement becomes necessary because travel restrictions beyond our control are imposed, postponement will be permitted with no increase to the accommodation rate, or on additional services provided in-house by The River Club. If applicable, rates on external services will be charged at the operator's rates at the time of the amended date.
- If no deposit has been received, postponements may be charged accommodation rates applicable to the amended date of stay. This includes rates on all additional services. Payment of 25% deposit within 21-days of confirming new dates will allow the accommodation rate to remain at the original rate charged.

CANCELLATION POLICY

CANCELLATION

Group Bookings – % of Full Package Total	Independent Travelers – % of Full Package Total	
	High Season	Low Season
Cancellation 90 – 61 days prior to arrival: 25%	60 – 31 days prior to arrival: 50%	30 – 15 days prior to arrival: 50%
Cancellation 60 – 31 days prior to arrival: 50%	30 days or less prior to arrival: 100%	14 days or less prior to arrival: 100%
Cancellation 30 days or less prior: 100%		

VISA REQUIREMENTS

APPLICABLE
VISAS - GUESTS'
OWN ACCOUNT

- Please check passport nationalities well in advance to determine whether advance visas to visit Zambia are required. **Please check:** <https://www.zambiaimmigration.gov.zm/nationals-requiring-visa-prior-to-travel/> or contact reservations@theriverclubzambia.com to request assistance.
- If visas are required in advance, **cancellation fees** will apply on cancellations due to failure to obtain visas in time.
- **Please allow** a minimum of **30-days** (longer is preferable) for Zambia Immigration to approve and issue advance visas.

RESERVATIONS CONTACT DETAILS

E | reservations@theriverclubzambia.com

T | +27 (0) 72 517 4880

W | www.theriverclub.africa

