

2021 BED & BREAKFAST

2021 RATES - BED & BREAKFAST

11 JANUARY 2021 - 10 JANUARY 2022

UPDATED 18th September 2020

For that perfect mix of idyllic relaxation and adventure travel, along with unbeatable sights, The River Club is the ultimate destination. At The River Club we are confident we are able to provide a safe and healthy environment in which to take care of our staff and guests in a relaxed atmosphere without relinquishing any of our famous flexibility.

Only 18 km / 11 miles upstream from the Victoria Falls, escape the crowds at our tranquil location, and enjoy our spacious suites and magnificent perspectives of the Zambezi River. Explore our haven.

THE RIVER CLUB SUITES **BED & BREAKFAST**

Room Rates Include Service Charge and VAT / Exclude Daily Tourism Levy

PER PERSON SHARING PER NIGHT **RACK RATES**

LOW SEASON

HIGH SEASON 1 June 21 - 31 Oct 21 20 Dec 21– 10 Jan 22

11 Jan 21 – 31 May 21 1 Nov 21 – 19 Dec 21

USD 510

USD 535

Children 16 or under pay 50% 2 children sharing a River Suite: 1st – Adult Rate: 2nd – Child Rate

25% single adult supplement applies





Two **Luxury River Suites**

Seven

River Suites

With private balconies overlooking the river

Beds: 2 guests sharing one King-bed,

Or twin single beds. Two bathrooms,

(one on bedroom level, one on lower

level).

With private plunge pools on decks overlooking the river

Bed: 2 guests sharing one Queen-bed Or single occupant (no twin option), full en-suite bathroom and sitting-room area. **USD 580**

USD 610

Children 16 or under pay 50% when sharing with an adult 25% single adult supplement applies (no twin-bed option)





One Luxury Family Suite

Minimum 2 to Maximum 5 guests With family-size deck complete with private plunge pool overlooking the river Beds: 2 guests sharing one Queen-bed, 2 quests in 34 twin beds in 2 semi-private bedrooms, both en-suites, sitting room area in between the bedroom areas.

USD 580

USD 610

Minimum charge 2 adults Space for maximum 1 extra single bed Children 16 or under pay 50% when sharing with 2 adults





One Luxury Family Villa

Minimum 2 to Maximum 6 guests River-facing with enclosed garden, outside deck and small private pool Beds: 2 guests sharing one Queen bed in upstairs en-suite Master bedroom with river-view balcony, 2 guests in twin singlebeds in private downstairs bedroom. Separate communal downstairs bathroom, and comfy family room.

USD 630

USD 665

First 2 adults per person Minimum charge 2 adults Children 16 or under pay 50% of full adult rate

USD 360

USD 390

Additional 2 adults per person Space for maximum 2 extra single beds in downstairs living room

Two Guide Rooms available - USD 190 per adult per night Daily Tourism Levy is additional

Each with one Queen-size bed, en-suite bathroom (spacious shower, basin and WC), overhead fan and air-con. No river views. Includes all meals.

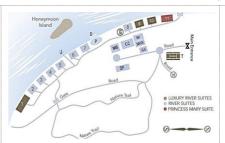
Charged without exception

USD 10 per adult per night

per 16-years or under per night



Children are Welcome: If there are children younger than 6 in a family group, The River Club needs to be made aware of this before confirmation. When permission is requested for under-6 children to stay, the lodge will ask for the full make-up of the group and their proposed dates and length of stay. If The River Club accepts younger-than-6 children, the family needs to know and accept The River Club's Child Policy which will be sent before the booking is accepted. Children Rates: 6 - 16 years of age 50% of above rates when sharing with 2 full paying adults / 3-years and below - no charge if sharing parents' bed



TOURISM LEVY -per person per night in addition to ALL room rates

MB - Main Building CC - Croquet Lawn

SH - Summerhouse

& Snooker Room P - Swimming Pool

G – Gazebo

D - Pool Lower Deck J - Jetty / GS - Gym

& Treatment room

T – Tennis Court

H – Heli-pad

Page 2: Additional Guest Room Information, B&B Inclusions & Exclusions, Early/Late, Special Offers, Events & Conferencing & Transfers



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ADDITIONAL GUEST ROOM INFORMATION

Walk-in mosquito nets swathe the beds with ceiling fans overhead, a wall-mounted air conditioning / heating unit, a digital safe, a minifridge, tea/coffee making facility, a hairdryer, and multi-national plug adaptors. In the event of power outages, all guest rooms have inverter battery back-up systems to run overhead fans, key lights and plug sockets. All guest rooms face the Zambezi River.

BED & BREAKFAST - Inclusions & Exclusions

- Accommodation, Breakfast and afternoon tea on the main veranda, teas, coffees and still drinking water.
- Sunset Cruise by advance reservation only includes house-brand drinks and snacks.

RATES INCLUDE

- Wi-Fi in main areas of the lodge, Laundry.
- 10% Service Fee and 16% VAT.
- On-site facilities include: extensive grounds set in Zambezi riverine forest with infinity swimming pool, croquet & boulés lawn, 'Summerhouse' and snooker room, treatment room (extra cost) and small gym, tennis court and nature trail.
- All meals not mentioned above, all beverages except teas, coffees and still drinking water.
- Corkage on own beverages will be charged.

RATES EXCLUDE

- Shop purchases, wellness treatments, items of a personal nature and all Park and Museum entry fees.
- All transfers and activities not mentioned
- Daily mandatory Tourism Levy additional USD10 per adult per night / USD5 per u-16 per night
- Extra Meals Cost:
 - o USD 20 Lunch per person (excludes drinks) / USD 50 3-course Dinner per person (includes house-brand wines)

CHECK IN TIME 14h00

CHECK OUT TIME 10h00

EARLY ARRIVAL / LATE DEPARTURE

Should arrival or departure be early or late and your room unavailable, guests are welcome to enjoy the public areas of the lodge while safe storage for luggage will be provided. The bathroom (with shower) adjoining the gym is also available for use.

SPECIAL OFFERS – Valid throughout the year; not combinable with other offers

GROUP GETAWAYS – min 2-night stay 15% off grou

15% off group stays of 8 people or more travelling together

HONEYMOONS - min 2-night stay

Honeymoon guests receive a complimentary upgrade if available and a bottle of sparkling wine

STAYS OF 3 NIGHTS OR MORE

Complimentary transfers from/to Livingstone Airport (LVI) and The River Club (not applicable to cross-border arrivals or departures – see cross-border transfer rates below)

EVENTS & CONFERENCING

WEDDINGS & EVENTS	Please enquire for more information and to discuss your requirements.
CONFERENCES, MEETINGS & WORKSHOPS	 To qualify for use of The River Club Conference / Meeting Venue, a minimum of 8 conference delegates is required to book a minimum 2-night stay. The conference facility can take a maximum of 16 delegates, all of which are welcome to stay at the lodge. All conference guests need to be booked on the same package basis. Use of the Conference Venue is complimentary and only available to The River Club guests. Contact reservations@theriverclubzsmbia.com for more information.

TRANSFERS – advance reservation required

The River Club is located on the Zambezi River outside Livingstone, 18km / 11 miles upstream of the Victoria Falls

Guests are transferred by one of The River Club's privately owned, air-conditioned vehicles when arriving or departing via Livingstone Airport or the Zambia Border with Zimbabwe. Cross-border pick-ups are booked by The River Club with 3rd-party specialists in cross-border transfers.

- On first arrival, when conditions permit, guests can be transferred a few kilometres past the lodge to a point upstream, from where the lodge boat will collect them, followed by a 10-minute scenic boat ride to The River Club's jetty.
- Note: a boat-arrival may be unsuitable for guests who are unable to negotiate the staircase from the jetty up to the lodge grounds. Please let us know in advance if a guest has any mobility concerns so that provisions can be made accordingly.

To or From THE RIVER CLUB BY ROAD PRICES ARE ONE-WAY and SUBJECT TO CHANGE

PER PERSON SHARING Minimum 2 pax charge Minimum 6 pax private

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USD 32	
USD 63	
USD 60	
USD 12	
USD 77	
USD 115	
USD 400	

Page 3: Activities, Terms, Requirements, Payment, Postponement & Cancellation, Visas, Contact Info



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ACTIVITIES

Please note, depending on the COVID situation, some activities may not be operable at time of stay

ACTIVITIES OPERATED IN-HOUSE BY THE RIVER CLUB

Sunset cruises, Zambia-side guided tour of the falls, local village guided tour, Game Drives in Mosi-oa-Tunya National Park, Catch & Release Fishing (in season), Livingstone Town Tours, Museums (Livingstone & Railway/Jewish), Reptile Park, Local Markets, The River Club Island picnic lunches (seasonal). All on a shared basis, park and entry fees excluded (where applicable).

ACTIVITIES OFFERED BY EXTERNAL OPERATORS

The River Club is a well-known, long standing booking agent for all external activity operators in the area and cross-border into Victoria Falls, Zimbabwe, and the Chobe area in Botswana. We are expert at helping guests plan and put together a tailor-made itinerary ideally suited to their stay taking all logistics and operator check-in times into account. This ensures everything runs smoothly from start to finish and makes the most of your stay. Contact us to start planning your fun!

FULL ACTIVITIES LIST

Please request a full price list with rates (which include The River Club return transfers) from reservations@theriverclubzambia.com.

TERMS & REQUIREMENTS

RESERVATION TERMS

- Acceptance onto The River Club property is by advance-reservation only
- For last-minute bookings, please be sure to confirm by 48-hours before arrival
- The River Club offers a high level of exclusivity and is therefore subject strictly to availability
- Reservations will be confirmed only on receipt of a deposit for accommodation (see payment terms below)

IN ADVANCE OF TRAVEL

- o The River Club will provide updated information in this respect at the time of booking.
- o At the time of preparing this document, a SARS CoV2 PCR test <u>certificate</u> dated 14-days or less before travel, showing a negative result, is required for presentation at point of entry to Zambia.
- o The River Club will e-mail guests a COVID Track & Trace Form to be completed and returned in advance of arrival.
- o All guests' full names, ages and nationality are to be supplied in advance.

COVID-19 REQUIREMENTS FOR TRAVEL TO ZAMBIA

ON ARRIVAL IN ZAMBIA

- o A Zambian Ministry of Health Medical & Health Declaration to be submitted at point of entry.
- o Visas are being issued at point of entry as usual. It is advisable to carry sufficient USD CASH for visas (credit card facilities can be unreliable at Immigration points).
- o As per the Zambian Ministry of Health, visitors are to observe COVID-19 precautionary measures (maintain physical distancing in public (very easy to do at The River Club), wear masks and practice safe hygiene etc).

AT THE LODGE

Protocols also apply at the lodge and will be communicated to guests in advance.

Please bring your own: Hand sanitiser / Face masks and/or gloves / Pen / Raincoat if visiting the falls at times of high / medium river levels.

PAYMENT & POSTPONEMENT (if necessary due implementation of unforeseen travel restrictions)

PAYMENT TERMS

Reservations are held as provisional for a limited period, after which time confirmation is required by payment of a deposit, or the space will be released for resale.

- In order to confirm provisional reservations; 25% payment of the total reservation value is due within 21 days of logging a provisional booking. The balance is due as per agreed payment terms.
- Guests may settle extras at the lodge using a Master or Visa Card, or USD CASH.

In view of the COVID-19 situation, and in the interests of flexibility, the following policy applies:

Subject to availability and on the following basis (notwithstanding The River Club's Cancellation Policy), accommodation bookings may be postponed for up to 15 months from the date of the original booking on the following terms.

POSTPONEMENT DUE TO TRAVEL RESTRICTIONS

- If a deposit has been received and postponement becomes necessary because travel restrictions beyond our control are
 imposed, postponement will be permitted with no increase to the accommodation rate, or on additional services provided inhouse by The River Club. If applicable, rates on external services will be charged at the operator's rates at the time of the
 amended date.
- If no deposit has been received, postponements may be charged accommodation rates applicable to the amended date of stay. This includes rates on all additional services. Payment of 25% deposit within 21-days of confirming new dates will allow the accommodation rate to remain at the original rate charged.

CANCELLATION POLICY

CANCELLATION

Group Bookings – % of Full Package Total Cancellation 90 – 61 days prior to arrival: 25%

Cancellation 60 – 31 days prior to arrival: 50% Cancellation 30 days or less prior to arrival: 100%

Independent Travelers – % of Full Package Total

<u>High Season</u> 60 – 31 days prior to arrival: 50% 30 days or less prior to arrival: 100% <u>Low Season</u> 30 – 15 days prior to arrival: 50% 14 days or less prior to arrival: 100%

VISA REQUIREMENTS

APPLICABLE VISAS - GUESTS' OWN ACCOUNT Please check passport nationalities well in advance to determine whether advance visas to visit Zambia are required. Please check: https://www.zambiaimmigration.gov.zm/nationals-requiring-visa-prior-to-travel/ or contact reservations@theriverclubzambia.com to request assistance. If visas are required in advance, **cancellation fees** will apply on cancellations due to failure to obtain visas in time. Please allow a minimum of 30-days (longer is preferable) for Zambia Immigration to approve and issue advance visas.

RESERVATIONS CONTACT DETAILS

E | reservations@theriverclubzambia.com

T | +27 (0) 72 517 4880

W | www.theriverclub.africa